

FULFILLMENT POLICY

Last updated April 4, 2024

At Deep Atlas, we are committed to providing our students with high-quality learning experiences. This policy outlines our practices for course access, delivery, and support. This policy may be superseded by the Student Enrollment Agreement, which may be required for enrollment into specific courses.

COURSE FORMATS

Deep Atlas offers two course modalities: asynchronous self-guided or synchronous cohort-based. In addition to these modalities, there are multiple formats available: immersive, part-time, and workshop.

Note that not all courses are offered in every modality or format. Some may only be available online or in-person.

COURSE ADMISSION

Deep Atlas does not discriminate based on age, ancestry, color, disability, ethnicity, gender, gender identity or expression, genetic information, HIV/AIDS status, military status, national origin, pregnancy, race, religion, sex, sexual orientation, or veteran status, and we strongly encourage all applicants to apply. While we accept international students, we do not assist with visa requirements. All students must be 18 years of age or older. Certain courses have specific admissions requirements which may require students to apply and interview to demonstrate fit.

COURSE DELIVERY

1. Courses are delivered through our proprietary LMS. Materials are subject to change at discretion of school leadership.
2. Each course is divided into modules or lessons, which may include lectures, readings, assignments, and discussion.
3. Students can access course materials during and after the course, subject to the Student Enrollment Agreement.
4. Depending on the course format, instruction may be delivered asynchronous or synchronous, online or in-person.

COURSE DURATION AND COMPLETION

1. The duration of each course is clearly stated on the course information page and in email correspondence.
2. Students are expected to complete synchronous courses within the specified timeframe.
3. Upon successful completion of the course requirements, students may request a certificate of completion.

REFUNDS AND CANCELLATIONS

All tuition for all courses is non-refundable unless explicitly stated in the Student Enrollment Agreement for your course.

If you have any questions about this policy, please contact our team at admissions@deepatlas.ai.